

ATTENTION ALL RFID USERS!

WARNING....IMPORTANT ANNOUNCEMENT FOLLOWS:

The Product Manager, Joint-Automatic Identification Technology (PM J-AIT), in cooperation with Savi Technology, is conducting a worldwide refresh of all fielded software/middleware. All Savi products are available as Web downloads and considered freeware to authorized users. This essential software update affects all devices and should be downloaded and installed upon receipt. Failure to upgrade could result in the inability to READ recent productions of the ST-410 and ST-654 series RF tags.

This global update is necessary to keep you current with new products being introduced into the inventory while ensuring your existing inventory remains backward compatible.

Middleware changes affects the following:

- Retriever and Site Manager (Version 5 Only)
- Savi TAV Tools and Client Workstations
- Savi SMR-410 Handheld (Intermec)
- STR7200 Handheld (Symbol)
- Savi SMR-650 Handheld (Symbol)

The following links are available on the Savi Web site:

Savi SmartChain Mobile Manager (SMM) Version 6.3

Savi SmartChain Site Manager (SSM) Version 5.5

Savi SmartChain Client Tool (SCT) Version 4.2

NOTE: All TIPS-Read and TIPS-Write stations are the responsibility of PM J-AIT and will be updated automatically, thus no further action required.

All requestors need to send a message to this email address (rfidmail@eis.army.mil) with the following information:

Name: _____
Unit/Organization: _____
Commercial Phone Number: _____
E-mail Address: _____
Automated Information System (AIS) Supported: _____
Government Point of Contact (Contractors Only): _____

Upon receipt of an email and verification of the requestor's information, PM J-AIT responds by sending the requestor a User ID, password, and URL. The requestor will go to the URL which directs them to the Savi Technology Web site. At this site, the User ID and password are entered for access to the downloadable products and installation instructions.